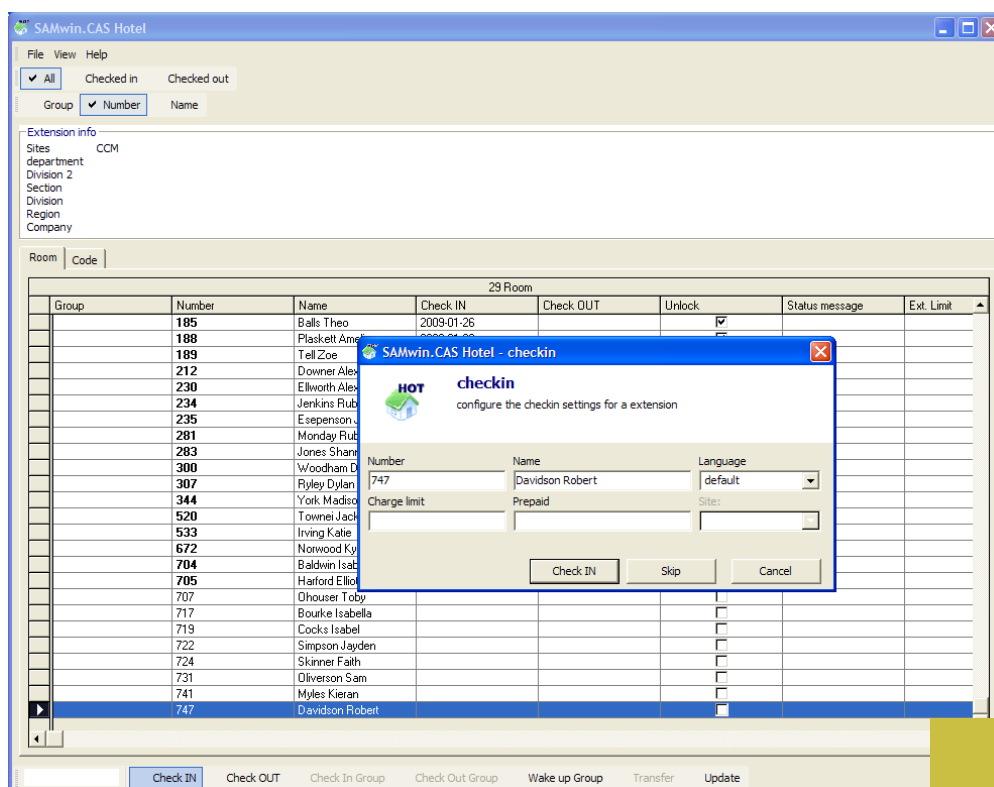


## Product information

Modern communication systems have been set up in all areas of the hotel industry, hospitals, senior citizens homes and conference centers. Therefore, the applications involved will have to function and integrate with the existing processes and that to a high standard. The focus of the SAMwin application, SAMwin.HOT, is on simplifying business processes and on the gain of quality when dealing with clients.

The module SAMwin.HOT is based on the established Call Accounting System SAMwin.CAS.

Target groups are establishments which host guests temporarily and offer their guests telephone and related services.



>> SAMwin.HOT User Front End

- »» SAMwin.HOT has been specially designed for the needs of hotels, hospitals, cruise ships, senior citizens and nursing homes and conference centers and is the ideal application in the billing of business and of guest extensions.

**SAMwin Screenshoots**

Invoice number: 4    Invoice date: 27.01.2009

**Total sums**

<b>Subscriber</b>	<b>21</b>	<b>Costs</b>	€	<b>0,52</b>	\$	<b>0,69</b>
<b>Pulses</b>	<b>59</b>	<b>Daily costs</b>	€	<b>8,40</b>	\$	<b>11,03</b>
<b>Duration</b>	<b>0:47:23</b>	<b>+ 10%</b>	€	<b>0,89</b>	\$	<b>1,17</b>
<b>Calls</b>	<b>36</b>	<b>VAT</b>	€	<b>0,00</b>	\$	<b>0,00</b>
		<b>Prepaid</b>	€	<b>0,00</b>	\$	<b>0,00</b>
		<b>Total</b>	€	<b>9,81</b>	\$	<b>12,89</b>

118 Moor Jake  
Time period 26.01.2009 16:51:33 - 27.01.2009 17:53:33  
Days 2  
Calls 2  
Duration 0:03:03  
Pulses 3

120 Simmons Maddison  
Time period 26.01.2009 16:51:33 - 27.01.2009 17:53:33  
Days 2  
Calls 0  
Duration 0:00:00  
Pulses 0

125 Bramson Hayden  
Time period 26.01.2009 16:51:33 - 27.01.2009 17:53:33  
Days 2  
Calls 2  
Duration 0:01:51  
Pulses 4

128 Shakesheave Zoe  
Time period 26.01.2009 16:51:33 - 27.01.2009 17:53:33

>> check out invoice

SAMwin.CAS Hotel

File View Help

All     Checked in     Checked out

Group  Number    Name

Extension info  
Sites CCM  
department  
Division 2  
Section  
Division  
Region  
Company

Room | Code |

Group	Number	Name	Check IN	Check OUT	Unlock	Status message	Ext. Limit
Thomas Cook	118	Moor Jake	2009-01-26		<input checked="" type="checkbox"/>		
Thomas Cook	120	Simmons Maddison	2009-01-26		<input checked="" type="checkbox"/>		
Thomas Cook	125	Bramson Hayden	2009-01-26		<input checked="" type="checkbox"/>		
Thomas Cook	128	Shakesheave Zoe	2009-01-26		<input checked="" type="checkbox"/>		
Thomas Cook	185	Balls Theo			<input type="checkbox"/>		
Thomas Cook	188	Plaskett Amelia			<input type="checkbox"/>		
Thomas Cook	189	Tell Zoe			<input type="checkbox"/>		
Thomas Cook	212	Downer Alexander			<input type="checkbox"/>		
Thomas Cook	230	Ellworth Alex			<input type="checkbox"/>		
Thomas Cook	234	Jenkins Ruby			<input type="checkbox"/>		
Thomas Cook	235	Esepension Jasmine			<input type="checkbox"/>		
Thomas Cook	281	Monday Ruby			<input type="checkbox"/>		
Thomas Cook	283	Jones Shannon			<input type="checkbox"/>		
Thomas Cook	300	Woodham David			<input type="checkbox"/>		
Thomas Cook	307	Pyley Dylan			<input type="checkbox"/>		
Thomas Cook	344	York-Madison			<input type="checkbox"/>		
Thomas Cook	520	Townes Jack			<input type="checkbox"/>		
Thomas Cook	533	Irving Katie			<input type="checkbox"/>		
Thomas Cook	672	Norwood Kyle	2009-01-26		<input checked="" type="checkbox"/>		
Thomas Cook	704	Baldwin Isabelle	2009-01-26		<input checked="" type="checkbox"/>		
Thomas Cook	705	Harford Elliot	2009-01-26		<input checked="" type="checkbox"/>		
Thomas Cook	707	Ohouser Toby			<input type="checkbox"/>		
Thomas Cook	717	Bourke Isabella			<input type="checkbox"/>		
Thomas Cook	719	Cocks Isabel			<input type="checkbox"/>		
Thomas Cook	722	Simpson Jayden			<input type="checkbox"/>		
Thomas Cook	724	Skinner Faith			<input type="checkbox"/>		

Wake up Group

Set wake up call  
Set the wakeup time for a group

Set the wakeup time for a group: **Thomas Cook**

Wake up time: 00 : 00

Set    Cancel

Check IN    Check OUT    Check In Group    Check Out Group    Wake up Group    Transfer    Update

Wake up interface <<

## Highlights

- > Room (extensions) Check in / out
- > Single Check in / out and group function
- > Daily hire, single occupancy supplement
- > Overview of the rooms with busy status
- > Check-in with name and language information
- > Wake up call feature
- > Interim balance, invoice print-out either as a sum
- > call details, also available at a later date
- > Name and language is taken over by the configuration of the operator console
- > Prepaid module (for Cisco Call Manager)
- > Configuration of monetary credit
- > ...